## Exhibit J

(AnswerNet's September 24, 2024 Email and Spreadsheet)

Case 1:23-cv-01042-JHR-RWL Document 173-11 Filed 10/07/24 Page 2 of 6

From: "David Murdza" <david.murdza@answernet.com> [209.85.160.53]

To: "Ethan Preston" <ep@eplaw.us>

CC: "Jeremy R. Wilson" < jeremy@wilsonlawtx.com>

"Daniel R. LeCours" <dlecours@harrisbeach.com>
"Elliot A. Hallak" <ehallak@harrisbeach.com>

"Ashly McGarity" <ashly.mcgarity@answernet.com>

Date: 9/13/2024 1:11:42 PM

Subject: Fwd: [EXT] Re: [EXT] RE: Fwd: Veritext Virtual Invitation | Nock, Robert, et al. v. Spring

Energy RRH, LLC, et al. | 8/26/2024 | 6872872 | AnswerNet Inc , Corp Rep

Attachments: Spring Digital-RES-DTD-MD\_PA\_NJ (11-16-2021) (1).xlsx

Ethan - First, regarding the request for "documents concerning the rules that Defendants set for TPV.com and/or AnswerNet, including the rules for when they would mark verification calls for Defendants as 'Customer Needs Clarification' in which calls the consumer indicated that the Defendants' sales agent was not present at the consumer's address during the enrollment," a client script document, as attached, is the documentation which would set forth the dispositions. Please see attached.

Second, regarding your request for "http logs," please allow me to clarify my prior response: There is no report or data specifically named "http logs," a term which you have seemingly coined. I reviewed Gary Pudles's deposition again and see no mention of this term during his deposition either. When I initially presented this request to our Client Solutions team, I was advised that the data they believed to be responsive to this request (i.e., date of enrollments related to third-party verification calls performed by TPV.com) is available through the client portal, and that is what I intended to rely through my response. My use of your term--"http logs"--was imprecise and in error, as there is no such document or report by this name.

Since receiving your follow up email, I discussed the matter again with our Client Solutions team, who clarified with the following response: When the request was presented we assumed Plaintiff's counsel wanted access to all sales events completed by Endurance between March 29 to May 11, 2021 and MBM between between September 15, 2021 and July 7, 2022. The client has access to view all sales events completed in their portal which tracks the flow of all sale interactions.

It is my understanding that you *do* have access to the sales events data via Defendants. If that is not accurate or there is something else you are looking for, please advise and if such data or documentation exists I will seek a determination of the required level of effort to search for same; however, I believe you have all the data we have related to sales events.

Lastly, I have been advised it will take two hours of tech time to search for calls with 215-914-9702 in the client's call activity, and this does not guarantee that the search will return results. If you are interested in having us pursue this search at the cost of \$300 for two hours of tech time, we first require that our outstanding costs be covered, as previously requested, and a commitment to pay the additional \$300.

Thank you,

David

On Tue, Sep 10, 2024 at 3:22 PM Ethan Preston < ep@eplaw.us > wrote:

David, I wanted to follow up on this last issue. Thanks, Ethan

On 8/27/24 2:16 PM, Ethan Preston wrote:

David, one last thing: we ask for documents concerning the rules that Defendants set for TPV.com and/or AnswerNet, including the rules for when they would mark verification calls for Defendants as "Customer Needs Clarification" in which calls the consumer indicated that the

Defendants' sales agent was not present at the consumer's address during the enrollment, that Mr. Pudles discussed towards the end of the deposition yesterday.

Thanks,

Ethan

On 8/26/24 4:07 PM, Ethan Preston wrote:

David, we wanted to ask after a few follow-up items from the deposition.

First, we want to ask AnswerNet to produce TPV.com's recordings of calls with 215-914-9702 between March 21 and May 24, 2021. If you examine the attached exhibit 46, you'll see it identifies a number of calls between 215-914-9702 and different TPV.com telephone numbers (like 8335137075, 8444161174, 8449432767, and 8339701303).

Second, we'd like AnswerNet to produce http logs for Defendants' enrollments at <a href="client.tpvhub.com">client.tpvhub.com</a> by Endurance (so, March 29 to May 11, 2021) and MBM (between September 15, 2021 and July 7, 2022). As <a href="client.tpvhub.com">client.tpvhub.com</a> appears to be an Amazon Web Services server, it seems like AnswerNet can collect those logs pretty readily via CloudTrail and/or AWS Athena.

Finally, we ask AnswerNet to produce its written communications with Defendants about this case.

Thanks,

Ethan

	Spring - Digital English	Spanish	Logic	State	Ancillary Verbiage	NOTES
	Electronic Transcription Summary/ Preamble			PA MD		
2.1.1	Are you ([user.name])? Are you the account holder or a person authorized to make changes to these accounts?	Es usted (juser name))? ¿Es usted el titular de la cuenta o una persona autorizada para realizar cambios en estas cuentas?	If Yes and PA or NJ Move-to 2.1.1 If Yes and PA or NJ Move-to 3.1.1 If No Move-to PND_CALL If Yes Move-to 4.1.1 If Yes Move-to 4.1.1 If Yes Move-to 1.1.1	PA NJ	Authorizing Name Authorizing Rolationship	
3.1.1	Are you the account holder or a person authoritied to make changes to these account?  You are the account helder, and you authorize Spring Power and Cas to be your energy supplier. Is that correct?	realizar cambios en estas cuentas? Ustad es el titular de la cuenta y autoriba a Spring Power and Cas a ser su proveedor de energia. ¿Es eso correcto?	If No Move-to END_CALL	MD PA MD	Authorizing Relationship	
4.1.1	Can you confirm that today's date is ([date]) and the time is ([time])?	¿Puedes confirmar que la fecha y hora de hoy es ((date)) ((time))?  Su número de teléfono de contacto principal es ((user phone)). ¿Es	If Yes Move-to 5.1.1 If No Move-to END_CALL	MD NI PA MD	Date and Time	
5.1.1	Your contact phone number is [[user phone]].  Services Summary / Identify	elo correcto?	If Yes Move-to 6.1.1 If No Move-to END_CALL	NI NI	Phone Number	
	Your service and billing address are: -br /s -br /s ((account address_table))	Su direction de servicio y facturacion es: - chr /s - chr /s ((account address_table)) - chr /s -	If You Minus In 7 1 1	PA MD		
6.1.1	dar /s	¿Es eso correcto?	If Yes Move-to 7.1.1 If No Move-to END_CALL If Yes and PA Move-to 8 If Yes and NI Move to 10	NI	PA, NJ, MD - Service and Billing Address	
	Are the following account details correct?	¿Son correctos los siguientes detalles de la cuenta?	If Yes and PA Move-to 8 If Yes and NJ Move-to 10 If Yes and NJ Spring Guard Move-to 14 If Yes and Spring Fised Move-to 12 If Yes and Spring Ceen 50/Zero Gas 50 move to 15 If No Move-to END_CALL	PA MD		
7.1.1	Account numbers listed Rates & Cancellation / Verify There are no guaranteed savings as compared to the Utility's Supply	Account numbers listed  No hay ahorros garantizados en comparación con el servicio de	If No Move-to END_CALL	NI	PA, NJ, MD - Account Details	
	There are no guaranteed savings as compared to the Utility's Supply Service and the price may be higher or lower than the Utility's Co you understand that by enrolling you will recolair (specials intro., precurst sales(ris.)) (typecials consequency selectric)) for (greeduct unemedistric) and (ignocular intro., practice) (ignocular currency gold) (ignocular currency gold) or in first moreth. For the second month you will receive (greeduct unem.gold) for the first moreth. For the second month you will receive (greeduct unem.gold) for the first moreth.	No hay alternors garantitudos en comparación con el servicio de suministro de la utilistida y el precio puede ser mayor o manor que el de la tribidad Recina (groduct helo procesa electrici) por (groduct currierey selectrici) (en (groduct tuen electrici)) and (groduct introe, paracit gen) (groduct curriere) gen) (groduct curriere) (groduct procesa electrici) (groduct curriere) (groduct c				
	((product currency gis()) per ((product uom gis()) for the first month; For the second month you will receive ((product intro_innount electric)) ((product currency electric)) for ((product uom electric)) and	([product.com.gas]) durante el primer mes. Por el Segundo mes, recibirá [[product.intro_amount.electric]] ([product.currency.electric]) for ([product.com.electric]) and				
	this second month you will receive ((product intro. personal slectric!) ((product currency slectric!) for ((product sum-slectric!) and ((product intro. amount gis!) ((product currency gis!)) per ((product som gis!) for the Initial Term of 36 months and then onto successive 36 months. You may cancel at any time without a fee. MUST GET A YES.	(Sproduct unreincy electrics) for (Sproduct unreincetrics) and (Sproduct unreincy electrics) for (Sproduct unreincy gaid) part (Sproduct unreincy ages) per l'armine lottali de 3 de moses y después a 36 moses supporter.	Display when Electric Tiered Rate - PA		PA - Electric - Tiered	
	Do you understand that by enrolling your gas, you receive an initial rate of firmwhert intro amount rect) (firmwhert numerous add) nor	cargo , Estás de acuardo?  "Entiendes que al inscribir la recibes una tasa inicial de  (ignoduz-timo , inscenta gaci) de [groduz-trum cargo; gaci) por  (ignoduz-tumo, gaci) para el primer mes. Puer la segundo mes, recibe;  (ignoduz-tumo, gaci) para el primer mes. Puer la segundo mes, recibe;  (ignoduz-tumo, gaci) para el primer mes. Puer la segundo mes, recibe;  (ignoduz-tumo, gaci) y, a partir de entonose, esto varianta de un mes a   segundo.	Display seisti Discrit. Hartis Mais-PR	-	PA-DELIE-TRIES	
9.1.1	Do you understand that by enrolling your gas, you receive an initial rate of [[product intro_amount.gasi]] [[product.currency.gasi]] part for [[product.scorn.gasi]] for the first month. For the second month you will receive rate of [[product.scorn.gasi]] part [[product.scorn.gasi]] part [[product.scorn.gasi]] part [[product.scorn.gasi]] part [[product.scorn.gasi]] and thereafter it will vary month to month?		Display when Gas Tiered Rate - PA	PA	PA - Gas - Tiered	
	Your initial price for electricity supply service is ((product intro_amount electricit) ((product.cumency electricit) per ((product users electricit) for your first billing cycle and thereafter will vary from month-to-month. This is a month-to-month agreement until	Su precio inicial de electricidad de servicio de suministro es de ((product inno, amount alectric!) centiavos por ((product uom electric!) para su primer ciclo de facturación y, postariormente, variará de un mes a côtro. Su contrato continuará mos a mes hastas su finalización. No hay cargo por terminación actividados. Servicados?				
10.1.1	cancelled. There is no early termination fee. Do you understand?	mos a mos hasta su finalización. No hay cargo por terminación anticipada. Entiondes? Su precio inicial para el ass natural es de	Display when electric Tiered Rate - NJ - Excluding Spring Guard	NI	MD,NJ - Electric - Tiered - NOT_IN Spring Guard	
	Your initial price for gas supply service is ([product intro_amount.gas]) ((product currency gas)) per ([product users gas)) for your first billing cycle and the realter will vary from month-to-month. This is a month-to-month agreement until cancelled. There is no early termination fee.	mos a mes hasta su trialización. No hay cargo por terminación anticipada. Enfonder? Su procio inicial para el ges natural es de ((product.inino_amount.gos)) certaires por ((product.uom.gos)) para su primer cióo de facturación y poetriorimente, variaria de un mos otro. Su contrato continuaria mes a mes hasta su finalización. No hay				
11.1.1		cargo por terminación anticipada.	Display when Gas Tiered Rate - NJ - Excluding Spring G	NI	MD_NI - Gas - Tiered - NOT_RI Spring Guard	
	For your electricity supply you agree to receive a fleed rate of (Sproduct amount electricit) (If product currency electricit) per (Sproduct currency electricit). The initial form of the Agreement is (Sproduct term electricit). The initial form of the Agreement is (Sproduct term electricit) months, after the initial form your rate will vary from month to month. If you cannot within the Initial	Por su servicio de suministro de electricidad esta de acuardo en recibir una tarifa fija de ([product amount olectrici)] ((product cumo polectrici) el (product cumo polectrici) el plazo inicial del Acuardo es ([product tumo electrici) el plazo inicial del Acuardo es ([product tumo electrici) moses, despuisa del comino inicial su tarifa variara de mos ames. Si cancela charate el ((product tumo electrici) inicial, unda acuela a pagar un cargo por				
12.1.1	from month to month. If you cancel within the initial ((product.term.electric)), you agree to pay an early termination fee of \$((product.cancellation_fee electric)).	Carcinación anticipada es de Sigiridado: Carcination_les Anticirio).	Display when MD - Electric - Fixed	MD	MD - Electric - Fixed	
	For your gas supply you agree to receive a fixed rate of ((product amount gas)) ((product currency gas)) per ((product some gas)). The initial term of the Agreement is ((product some gas)) months, after the initial term your rate will vary from month to month. If you cancel within the initial	Per su servicio de suministro de gas, rocibira un tarifa fija de (giroducta menut gas) il (giroducta currency gas)) per (giroducta ucon gas)). El plaza inicial del Acusedo es (giroducta term gas)) mosies, despues del termino inicial su tarifa varierar de mes a me. Si cancella duranto el (giroduct term gas))				
13.1.1	((product.term.gas)) months, after the initial term your rate will vary from month to month. If you cancel within the initial ((product.term.gas), you agree to pay an early termination fee of \$((product.cancellation_fee.gas)).	(groduct term gas)) moses, despues del termino inicial su tarifa vareara de mes a me. Si cancella durante el ([product term gas)) moses inicial, usted accode a pagar un cargo por cancelación anticipada es de \$([product cancellation_foe gas)).	Display when MD - Gas - Fixed	MD	MD - Gas - Fixed	
	There are no guaranteed savings as compared to the Utility's Supply Service and the price may be higher or lower than the Utility's. You can call us to sak for future pricing information. You will be errolled on the Spring Guard product You will receive ((grodust into-amenut electric)) ((product currency electric)) per ((product upon electric)) and	No hay alhorros garantizados en comparación con el Senvicio de suministro de la utilidad y el precio puede ser mayor o memo cele de la utilidad. Navel leteramen para escoliciar información sobre pracios cituanes. Ustod será inlevitio en el preducto Spring Guand. Ustod Recibiras ((product intro, amount niectric)) ((product currency alectric)) per ((product canen electric)) y				
	(ignoduct intro, amount got) (ignoduct currency gat)) per (ignoduct uron got) for the first month and thereafter it will vary month to month for the Initial Term of 3 in months and then onto successive terms of 36 months. You may cancel at any time without a fee. Do you second.	((product turriency electric)) per ((product turriency gacit) y ((product turriency ancount gacit) ((product turriency gacit) per ((product uorm gacit) durrante el primer mes y, a partir de entonces, variarira de mes a mes per el periodo inicial de 36 meses y luago en partodos succisions de 36 meses. Estade puede cancelar en cual quiere momento. ¿Está de acuardo?				
14.1.1	2001		Display when in MD Spring Guard - Electric and Gas	MD	MD - Electric Product IN Spring Guard	
	There are no guaranteed senings as compared to the URBy's Supply Sortice and the price may be higher or lower than the URBy's Not con and to a dark for that price information. You call receive and the price of the URBy's Not contained the (ground can indicate) and (ground can here price or (ground can indicate)) are (ground can indicate the (ground can indicate)) are (ground can indicate the price of the urbin of the lower than the URBy's Not the URBy's Not the William of the URBy's Not the Sorting of the URBy's Not the Disclarations of Post Vertry Disclarations (Post Vertry)	No hay ahorros garantizados en comparación con el Servicio de suministro de la utilidad y el precio puede ser mayor o menor que el de la utilidad. Puede liamannos para solicitar información sobre procios formas. Un sel Residentificades a la terro managen electricis.				
	((product intro_amount electric)) ((product currency electric)) per ((product uom electric)) and ((product intro_amount gas)) ((product currency gas)) per ((product uom gas)) for the first month and	precios futuros. Usted Recibira[[product intro_amount electric]] ((product.currency electric]) por ((product.usem.electric) y ((product intro_amount gais)) ((product.currency gais)) por ((product.usem.gais)), durante el primer mes y, a partir de entences,				
15.1.1	thereafter it will vary moreth to moreth for the initial form of 35 months and then onto successive 36 months. You may cancel at any time without a fee. Do you agree?  Disclosures / Post Verify	([product uom gas]), durante el primer mes y, a partir de entonces, variarán de més a mes por Torrimo Inicial de 36 mises y después a 36 mises sucedese. Puede cancelar en cualquier momento sin ningan cargo. ¿Esta de acuerdo?	Display when in MD Spring Green and/or Zero Gas 50	MD		
16.1.1	Has the marketer left the premises?  Do you understand that the marketing representative represents ((client name)) is not the distribution utility?	¿His salido el vendedor el local? ¿Entiends que el representante de marketing representa a ((client name)) y que ((client name)) no es la utilidad de distribución?	Display when in MD	MD PA MD	Agent Vicinity MD	
16.1.1	((client.name)) and that ([client.name]) is not the distribution utility? There are no guaranteed savings as compared to the Utility's Supply Service. Do you understand and agree?	No hay ahorros garantizados en comparación con el Servicio de Suministro do la Utilidad - Entiondos y octós do anuerdo?	Display when in MD, PA, NJ Display when in PA, NJ	NJ NJ	Client Representation  Cuaranteed Savings	
18.1.1	You will enroil with Spring Green, electricity matched with renewable energy certificates beginning with your next available meter read after your enrollment has been processed. Do you understand?	Usted se inscribira en Spring Crean, electricidad emparejada con los certificados de energia renevable a partir de la presima lectura disponible del medidor después de que se haya procesado su inscripción. Entiendado? Usted se inscribira en Zero Cas, que es nuestro producto de gas contratos de compressos por los procesos desperados.	Display when in MD and Electric or Dual, only for Spring Green Elec - MD Fixed	MD	Electric Renewable - Fixed - Product In: Spring Green Elec 12 Month Fixed - MD	
	You will enroll with Zero Cas, which is our natural gas product that is offset with Green - Climate curtified carbon offsets beginning with your next available meter read after your enrollment has been processed. Do you understand.	Ustad se inscribira en Zero Cas, que es nuestro producto de gas natural que se compensa con las compensaciones de carbono certificadas por Ceren o Climante a partir de su proisima lectural disponible del medidor diosparis de que se haya procesado su invorípcios. Entendes?				
19.1.1			Display when in MD and Gas or Dual, only for Zero Gas 12 Month Fixed - MD / Fixed	MD	Gas Renewable - Fixed - Product In: Zero Gas 12 Month Fixed - MD	
	As part of Spring Cuard, you may receive cooling, heating and other home repair services from Cliech Horne Services, fire. Within the nate 7 to doi, yo, you will receive a velocine will from Clinch Horne Services Like most warranties, there are limitations, exclusions and disductibles that are coultimed within the term and conditions, along with you papilicable claim caps. And, if for any reason you're not suitified with the Clinch Sorvices, just called Me4-47-64713 to you've within a customer univolve agent.	Como parte de Spring Guard, usted puede rocibir servicios de enfiziarianto, calefación y orbos reparareo, del hogar del Circh Hóms Sorvicos, ha Como la importa de las guarnates enten irrelaciones y exclusión que describen en los terminos y conecciones. Y, si por algunar accion sucho en ceta atrifición com Cinnós Sorvicos, sor latera al 844-27-2673 para habitar con un agente de servicio al cliento. Prodes confirmar que susted es tida destrejój de la case no tinno en considera de la considera de la calentógi de la case no tinno con la considera de la considera de la calentógi de la case no tinno productorifirmar que susted es tida destrejój de la case no tinno con la consideración de la calentógi de la case no tinno con la calentógia de la case de la calentógia de la case o tinno productorifirmar que susted es tida destrejój de la case no tinno con la calentógia de la calentógia de la case de la calentógia de la case de la calentógia de la case de la calentógia de la calentógia de la calentógia de la calentógia de la case de la calentógia de la cal				
	are outlined within the terms and conditions, along with any applicable claim caps. And, if for any reason you're not satisfied with the Cinch Sorvices, just call 844-827-6073 to speak with a customer service agent. Can you confirm that you are the homeowner or have consent from	alguna razón usted no está satisfacho con Cinch Sorvicos, solo llamo al 844-627-6013 para habilar con un agente de servicio al cliente. Puedo confirmar que usted es ol/la duanto(a) de la casa o tione consentimiento de el/la duanto(a) de la casa para subscribirse a tales			MD - HVAC PROTECT - Product Name in: Spring	
20.1.1	homeowner to enroll for such services?	servicios?	Display when in MD Spring Guard - HVAC PROTECT	MD	Guard Electricity - MD, Spring Guard Gas - MD	
	As part of Spring Cazert, you'll receive the Surge protection plain from Circh thems Service. Within the neat? To 10 days, you will receive a retrieval of the control of the part of the control of the	Como parte de Spring Guard, usted puode recibir el Plan de protección de Sobretansiones de Cinch Home Services, Inc. Como la mayoria de las garantias existen limitaciones y exclusión que describan en los terminos y condiciones. Y, sipo nalquen arann usted no está satisfecho con Cinch Services, solo llame al 844-827-8013				
	amy reason you're not satisfied with the Cinch Services, just call 844-627 6013 to speak with a customer service agent. Can you confirm that you are the homeowner or have consent from homeowner to enroll for such	para habiar con un agente de servicio al ciiente. Puede contirmar que usted es el/la dueno(a) de la casa o tiene consentimiento de			MD - SURCE PROTECT -Product Name in: Spring Guard Electricity - MD, Spring Guard Gas - MD	
21.1.1	There is no monthly fee for the Plumbing protection plan from our partner Cinch Home Services. If you choose to use this protection plan.	el/la duetno(á) de la casa para subscribirse a tales servicios? No hay ningún cargo mensual por servicios de plumbing del hogar di Circh Home Servicios. Si usted elige usar servicios bajo este plan, un	Display when in MD Spring Guard - SURGE PROTECT	MD		
22.1.1	a deductible of \$125 would take care of the service visit, whether your plumbling system needs to be repaired or replaced. Do you understand and agree?	deducible de \$125 cubrirá la visita de servicio – sea su sistema de plomeria que necesito ser reparado o reemplazado. ¿Usted entiendo y está de acuerdo? El plazo inicial del Acuerdo es de 36 meses y no hay un carso por	HIDDEN until Plumbing Protect is active	MD	MD - PLUMBING PROTECT - Product Name in: Spring Guard Electricity - MD, Spring Guard Gas - MD	
23.1.1	The initial term of the Agreement is 36 months and there is no early termination fee. There are no guaranteed savings as compared to the Utility Supply Service. Do you understand and agree?	cancelación anticipada. No hay ahorros garantizados en comparación con el Servicio de suministro de servicios públicos. ¿Entiendes y estás de acuerdo?	Display when in MD - Spring Green 50/Zero Gas 50	MD		
	As a customer of [[utility.name]], you have the right to choose you energy supplier. Switching to a supplier is not mandatory and you have the option of remaining with your utility. Do you wish to	Como cliente de ((utility.name)) tiene derecho a elegir su proveedor de energia. El cambio a un proveedor no es obligatorio y tiene la opción de quedarse con su servicio	Display when in MD and NE Dual or Utility gas EQ			
24.1.1	make the switch to Spring Power & Gas?  As a customer of (furillity name electric!) and ((utility name, gas)), you have the right to choose your energy supplier. Switching to a supplier is not mandatory and you have the option of remaining	Como cliente de ((utility.name.electric)) y ((utility.name.gas)) tiene derecho a elegir su proveedor de energia. El cambio a un	Uterty electric	MD	MO - Sangle Utility Disclosure	
25.1.1	with your utility. Do you wish to make the switch to Spring Power & Gas?	proveedor no es obligatorio y tiene la opción de quedarse con su servicio público. ¿Desea hacer el cambio a Spring Power & Gas?	Display when in MD and EQ to Dual and Utility gas NE Utility electric	мо	Dual Utility Disclosure	
	As a customer of (fulfilly name electric)), you have a right to choose a supplier. Do you voluntarily authorize Spring Power & Cas to initiate service and begin enrollment with Spring Power & Cas to initiate service and begin enrollment with Spring prices 50 for Electric and/or Zoro Cas 50 for gas for the following accounts?	Como ciliente de (jutility mame electrici), tiene el derecho de elegir su suplidor. Utilide voluntariamente autorità a Spring Power & Gas para liniciar sovicio y comenzar la inscripción con Spring Green 50 ylo Zero Cas 50 para la(s) siguiente(s) coerta(s):				
26.1.1	As a customer of your utility company, you have a right to choose a	y/o Zero Gas S0 pará la(s) siguiente(s) cuenta(s): Como cliente de ((letifly) name alectrici); l'isme derecho a elegir su proveedor de energia: "Autoriza voluntariamento a ((client name)) para iniciar el servicio y comenzar la inscripción para las siguientes	Display when in PA	PA	Spring Green 50/Zero Gas 50	
27.1.1	and begin enrollment for the for the following accounts?  You will reveiue a welrame letter. The letter will include the Discharge.	Contav	Display when in NJ	NI	Right to Choose Supplier	
28.1.1	Statement and Contract Summaries. You have 3 business days to rescine this Agreement. If you decide to cancel, please call 888-710-4782 and w will give you a cancellation number, Okay?	Recibinis una carta de bienvenida. Esta carta incluirá el Contrano y Resumen de Contrato. Si decides cancelar, por favor literanos al 8888-710-4782 y te diaremos tu número de cancelación. "Okay? Tiene 3 dies hábiles para rescindir esta acuardo, si decide cancelario.	Display when in PA	PA	Forms PA	
29.1.1	You have 3 business days to rescind this agreement, if you decide to cancel, please call us and we will provide you with a cancellation number. Do you understand?  Closing / Postamble	Tiene 3 días hábiles para rescindir este acuerdo, si decido cancelarlo llámenos y le proporcionaremos un número de cancelación. ¿Lo entiende?	Display when in NJ	NJ	Rescission PA, NJ	
30.1.1	Closing / Postamble  You have chosen 3% Cash Back on the supply portion after 12 consecutive active billing months. Do you agree?	Ha elegido un 3% de reembolso en efectivo en la parte del suministro dispués de 12 meses consecutivos de facturación activa. /Puede confirmar?	NI only	NJ	3% Cash back	
31.1.1	You have also chosen 5% Ecogold Rewards on the supply portion of your bill that is credited at the first \$25 and then \$50 increments thereafter. Can you confirm?	También ha elegido el 5% de las Recompensas Ecogold en la parte del suministro de su factura que se acredita en los primeros \$25 y luego en los incrementos de \$50. ¿Puede confirmar?	Missah		5% Ecogold Rewards	
32.1.1	Can you confirm? There is no termination fee. There is no termination fee. You will receive Ecogold Rewards a benefit program in which you will accumulate \$100 of Rewards Dollars in your Ecogold	No hay tarifa de terminación. No hay tarifa de terminación. Recibirá Recompensas Ecogold un programa de beneficio al cual acumulará \$100 en Dolares de	NJ only Spring Guard ONLY	MD		
33.1.1	program in since you will accumulate 3 too or violentes, becare in your ecogora account each month  16. You will receive a welcome letter. The letter will include the Term and Conditions and Contract Summarios. You have 3 business days to	Recompensa en su cuenta de Ecogold cada mes.	Spring Green 50 and/or Zero Gas 50	MD	Ecogolid Rewards	
34.1.1	rescind this Agreement. If you decide to cancel, please call 888-710-4783 and we will give you a cancellation number.	Conditiones y los Resomenes de contratos. Tiene 3 dias hábiles para rescindir este Acuardo. Si decide cancelar, llame al 888-710-4782 y le datemos un número de cancelación.	Display when in MD	MD	Welcome Letter MD	
35.1.1	Did you agree and understand that this verification is considered your authorization to the terms of service as reviewed with you by the Spring Power & Gas representative on ({date})	¿Esta de acuerdo y entende que esta verificación se considera como su autorización sobre los torminos de servicio rexisados con ustad por el representante de Spring Power & Cas el ((date))	Display when in MD	MD		
		AHORA RECUERDE, con este programa, su utilidad seguira leyendo su medidor y la proporcionara asistencia de emergencia y continuari replibante, una fortura rada mos de su collidate como cientro o ha				
	NOWER-WHISE, with this program, your utility will still road your motor and provide you with emergency assistance and you will continue to receive one bill every month from your utility just like you always have. Your welf-faithin with [client manel) is complete from verification manter is [lowert confirmation). If you have any questions please call used [clients service; phone] and one you have any questions please call used [clients service; phone] and one the properties of the program of the properties	recibilidade una factura caba mis de su unifidad como siempre lo ha hischo. Su virillicación con ((citor manel) está completa. Su niemero de virillicación es ((event confirmation)). Si tiene alguna progunta, literancia al ((elent-sorvice, plannel) y maistro foquipo de Servicio al Ciliente estará encantado de ayudarlo. ¿Lo entiendo?		MD		
36.1.1		AHORA RECUERDE, con este programa, (jutility.name.electric)) y	Display when in MD, NJ and Single	NU	senger Utility Disclosure	
	NOW REMEMBER, with this program, your electric and gas utilities will still read your motion and provide you with emergency assistance and you will continue to receive one bill become your most from you electric and gas utilities just like you always have. Your verification with (Gelett assens) just complete. You were station members of (Gelett assens) you have alway quadwone pressor call or at (Gelett assens) present just and care Courtemer Service Team will be happy to have been served.	quanny matte gas] segura reyendo su medidor y le proporcionara asistencia de emergancia y confinaara recibiendo una factura cada mos de [usility, name, electric]) y [[atility, name, gas]) como siempre lo ha hocho. Su verificación con [[client name]] está come/atra <				
37.1.1	((ovent.confirmation(). If you have any questions please call us at ((client.service_phone)) and our Customer Service Team will be happy to help you.	(Udithy name gas) segurá sejendo se melados y se proporcionaria acistracia de emergencia y contriavará a rocibiendo usa factura caba mos de ((udithy name electrici) y ((atility name gas)) como siempro to ha hodro. Se verificación con ((citor name)) esto completa Su namero de verificación es ((sevent confirmation)). Si tisne alguna pregunta, liternosa ((citor sono, phron)) y reservito Gujaro de Servicio al Cliente estará encontado de ayudarla. , Lo entiende?	Display when in MD, NJ and EQ to Dual	MD NJ	Dual Utility Disclosure	
	By enrolling with Spring Power & Gas, you opted to receive Ecogold Research: a honelift renorant in which you will account staff of	All inscribinse con Spring Power & Gas, elige recibir Recompensas				
	by strating with spring rapids in Australia of Section 2015 of Beneaths a bonding program in which you will accurate 2000 of Beneaths to Dalars in your Engogetia account each month. MOW BERMANIES, the program, (Lightly parties electric), with 101 road your beneath of the program, (Lightly parties electric), with 101 road you with energy program and electric point 101 road you with energy program and electric point 101 road you with energy programs and continues to receive one to be deviated promised from ((Lightly parties) and programs and continues to receive one to be one to the own of the own of the programs and the programs are programs and the programs and the programs and the programs are programs and the programs and the programs are programs and the programs and the programs are programs.	de Recompensa en su cuenta de Ecogold cada mes. AHORA RECUERCE, con este programa, (jutility name sitectrici) seguira leyendo tu medidor, y seguira ofreciendo el servicio de emergencias				
		credipsion in programar on incomentació ar cola activimana d'a 100 in incomenta de Riccompensa en su counta de Tecopic cicale mas. AHORA RECUERCE, con esto programa, (justilar) anama salectrici) soguira lesperdo la mediden, y regisaria dericcincione el servicio de la al tigual que silempira le ola la hecho y sia soguirán conclienció una fece cacha ense por parte de (justilar) para estorial (justica) esto cuertificación con Spring Poura de Cara della compellada. En ansistenció cuertificación con Spring Poura de Cara della compellada. En ansistenció cuertificación en de (juvent confirmaticion el (juvent confirmaticion en del (juvent confirmaticion en la (juvent confirm				
38.1.1.	as your Electric Generation and Natural Gas Supplier!	Soring Power & Gas come tu supédor de electricidad y que natural!	Display when in PA	PA	Ecopoid Rewards and Utility Disclosure	

Code	No Sale Reasons Reason	Description	Fraud Indicator
code	Reason		
	Sales Rep Did Not Leave Premises	Sales agent did not leave the premises as required. TPV is unable to make contact with the customer	
000002	Could Not Contact Customer - Busy, Answering Mac	cafter 3 failed attempts.  Customer wants to end the verification and/or does	No
000003	Customer Changed Their Mind	not agree with the terms and conditions.  Customer does not understand or is unable to	No
000004	Customer Needs Clarification	complete the verification without questions being addressed.	No
000005	Hold Time Expired	Sales Rep or Customer puts TPV rep on hold for more allotted time.	No
		Customer has difficulty understanding the language spoken by TPV and is unable to complete the	
000007	Language Barrier	verification call.	Yes
		Sales Agent has not made it clear to the customer they are representing an alternative supplier and/or did not explain to the customer that service	
	Misrepresentation of Utility Unclear Response	would be switched to another provider.	Yes No
		Customer is not at least 18 years of age and/or is	
000011	Not Authorized Decision Maker	not authorized to complete the enrollment verification.	No
000012	Test Call	Caller advises that the call is being completed for testing purposes.	No
		31	
		Sales Representative participated during the Customer Interaction portion of the verification call. i.e Sales representative attempts to further educate the customer on the program during the customer interaction portion of the call, or Sales Representative acknowledges/answers a question	
000015	Sales Rep Interrupted	asked by the customer during the verification of the agreement	e Yes
	Call Disconnected	Call disconnects during verification	No
000017	Connectivity	Related to an issue in connectivity or interruption to our system that prevents our TPV agent from proceeding. This includes and is not limited to call static, a missing rate, rate script/cancel script error.	No
		Customer has an existing account with the company - system will prompt if the customer is existing or customer states they are existing	
000018	Existing Account Holder	customer.	No
000019	Customer Receiving Energy Assistance	Custmer receiving Energy Assistance such as HEAP, PIPP or Budget Billing Sales Rep completes the verification as the	No
000020	Sales Rep Acted as Customer	customer.	Yes
000001	Developing (Organis Hatter)	The customer is unclear or raises any concern or issue regarding the recession or cancellation period	
	Rescission/Cancellation Agent Abusive to Customer.	during the verification call.  Agent was abusive to the customer.	No No
60001	Pending	Pending completion	No
60002	Abandoned	EzTPV was abandoned before completion	No
	Automated No Sale Reasons (Not visible to TPV re	ps) Sales Rep or customer provides a zip code that is	
200001	Restricted Zip Code	blocked through a restricted list.	No
200002	Unauthorized Enrollment Type	Sales agent attempts a sale for an unauthorized channel.  Existing Customer/Account number check was	No
200007	Existing Customer	triggered Existing Customer/Blacklisted Account number	No
	Blacklisted Account	check was triggered.	No
200008	Sales Rep Not Permitted	Sales Rep Code is inactive or not permitted. Sales Rep attempted to enroll service address	No
	Unmatched Customer Information/Record/Transac	Customer's phone matches a Sales rep's phone	No
200005	BTN Matches Sales Rep Phone Number	number	No
200006	BTN Previously Good Saled	Agent does not understand or is unable to	No
700001	Agent Needs Clarification	complete the verification without questions being addressed.	No

Date 8/15/2019	Description Intial Version	Requested By Thorac Orphos	Completed By	Ticke Notes
106/0021	Epidate 10.1.1 to "Do you agree to the terms of service as reviewed with you by the representative today?" MD—Electric - Tiered - NOT_Stripring Guard	Oyleas	Lauren Bringle	19095
	Egidate 11.1.11a "Your initial price for electricity supply senice is (geoductricits), amount electric)			
	Opdate 11.1.11a "Your Initial price for instituting waglig services it [productivities, prosent indexity] [productivities, prosent indexity] [productivities receipt for your for littling quite auditorisation will say from matter to- mouth. This is a month to matter deposition and carested there is re-easy tremissions. The Doyse auditorisation? MID(N) - Electric - Tennel - NOT, yet Spring Guard MID(N) - Electric - Tennel - NOT, yet Spring Guard and prosent and prosent and prosent and prosent and mid-prosent and prosent and prosent and MID(N) - Electric - Tennel - NOT, yet Spring Guard and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent and prosent prosent and prosent pros			
8/3/3921	ter do you underdand?" MD(N) Electric Tenno NOT (N Spring Guard	Orpheus	Lauren Bringle	1906
	Update 12.1.15 "Your listiful price for gas supply writin it (grodust listing innouncingle) groduscularities gived pair (first listing cycle and thereafter with any floor matching match list. Lis hardest her worth agreement this Lis hardest her worth this Lis hardest her worth this Lis hardest her worth this list hardest this list this list this this list this list this list this list this list this			
8/3/3921	This is a month-to-month agreement until cancelled. There is no early termination five. * MID(N) - Case - Termid - NOT, Wrighing Guard Update 11.1.11a "For your electricity supply.	Orpheus	Lauren Bringle	190%
	MIGNAT Case New E-MOZ / Mr Spring Guard (Applied 11.1.1.1.1.1.2 year electricity) weighly possible to force and a field of all (Indicatation universely electricity) or (Indicatation record) from Pattle ore of the Applied and in E-MOZ (Indicatation is described) entered in (Indicatation record). The relation of the Applied and in E-MOZ (Indicatation is described in (Indicatation record). The control of the Indicatation is described in (Indicatation record) or a relation of (Indicatation record). The second (Indicatation Indicatation Indicatation). (Indicatation records) (Indicatation Indicatation Indicatation Indicatation).			
	after the initial term your rate with any from month to month. If you cancer within the linitia ((product sern electric)), you agree to pay an wally termination the of this popular, cancertains. The electricit.			
		Orpheus	Lauren Britigle	14095
	(jiroductamount gat) (jiroduct currency gat) per (jiroduct usen gat). The installment of the Agreement is (jiroduct them gat) months, after the installment your rate with vary from mooth to use the constalled the land			
8/3/3921	Option 14.1.110. Your year upon you signly you sign to notice and self-critical of grounds.common good journals conversely page per grounds.common good the varieties on the Approximate in points.common the good processors in product active good processing self- cities the exhibits serve your code-will way from about 10 forms. If you cannot write the first beautiful to the your signly to so you all not become to the your signly to so you are early significant connections, the good your MID—Gas.—Fixed	Orpheus	Lauren Bringle	1905
	Option 18.1.153 "Under the Spring Guard product part from earth rate for electricity upper in Sprander 1800, product electricity (upper in Sprander 1800, product electricity (upper in Sprander), and the first month product cause excepts), after the first month routes. The electricity of the approximate is also month service. There is not only investigation the Computation of the production of the production of the production of the production of the production of the Mill.—Electric Product the Spring Guard Mill.—Electric Product the Spring Guard			
	(jaroduct upon inicital). After the first march your inicitally supply take will very morth-to-mosts. The inicital tiers of the Agreement is an morth, which continues the according to the initial tiers.			
8/3/3921	Do youndercand and agree?" MD - Electric Product Noticing Guard	Oyleus	Lauren Bringle	160%
	Update 16.1.110 "Under the spring Guard product part from earth rate for gas supply is (productive), proving spring (productive), partition of (productive) partition of (productive) partition of proving productive or (productive) partition of (productive)			
	go, apply as an endymented is be mostle, which conditions little accessive be mostle, which conditions little accessive be mostle, terms. There is no early termination fee, bo you under stand and agree?			
8/3/3031	Michael Michael My Nergianal Market 27:11.17 vol. michael My Nergianal Market 27:11.17 vol. michael My Nergian German Michael My Nergianal My Nergianal Market Market My Nergianal My Nergianal Market Market My Nergianal Market Market My Nergianal Market M	Oyleus	Lauren Bringle	19095
8/3/3921	available meter mad after your enrollment has been processed to yourunderstand?" Sector Benevalate - Fund - Product in Spring Green Sec 12 Month Field - MD	Oyleas	Lauren Britisphe	190%
	Epidate 21.1.11a "Nou will would with Zero Gae which is our natural gas product that is other with Sineen + Classics swittled carbon others beginning with your next available motor mad when way worshows the beauconsessed by			
8/3/3531	you understand?"  Epidate 23.1.11a "There is no morethly the for the feating and cooling protection plan from our partner CINS Hotel Services. If you choose	Orpheus	Lauren Britigle	14095
8/3/2021	to use this protection plan, a deduction of \$1.00 would take care of the senace-usit —whether your AC or heating system needs to be required or replaced. Do you understand and agree?	Ontex	Lauren Britsale	1989
	Egilate 26.1.11a "Ric part of the Spring Count product you may receive Surge protection plan from Clock Home Services. There is no except to			
	Update 26.5.1 to "Ne part of the Spring Claim's product you may revolve targe promotion plan from Cools Allester Services." Their is no monthly the Str This glain. If you shows shown the Surge production plan, you will be rigidate for production glain, you will be rigidate for restriction equipment and appliance, this plan electronic equipment and appliances, this plan emblances, equipment and appliances. The gou- under claim and agree?"			
8/0/0021	understand and agree?"  Update 25.1.1 to "there is no monthly the for the Hunding protection plan from our partner.	Orpheus	Lauren Britigle	19095
8/3/2021	Egilate 25.7.15 "There kind-martilly the for the Planding protection plan from our parties. Cruch more fenders. If you those to use the protection plan, a "advantate of 12% sould tale-care of the concis-val, whether your partiting system ened to be repaired or replaced. On you understand and agree?"	Ontes	Lauren Britsale	1989
	Epidate Ja. 1. 1 to "Did the marketing ingresettative review the Contract and Contract Summary with you, and provide you			
8/3/2021	Epidario 26.1.110 "Did the manketing impresentative review the Contract and Contract Summery with you, and provide you with Year-bourney with your and a Notifice of Cancellation, wheeletic Proposition Problem Control Labor, and so Cancellation of Problem Control Labor, and Springs Commers Support contact Labor, and Springs Commers Support contact Statematics?" Epidario 27.1.110 "Did the manketing proposentations review the Contract and	Ontes	Lauren Britsale	1989
	Update 27.1.11a "bid the marketing representative review the Contract and Contract Summary with you, and provide you with three documents, asing with a footion of Concellation and Spring's Customer Support springs from a formation?"			
8/3/3521	Cancellation and spring's Customer Support seriest information?*  Update 29.1.11a "Nea customer of Scriptore annual secundant for customer.	Orpheus	Lauren Bringle	19095
8/0/0021	Lighter 99.1.15 "N. a customer of Building namely, southout the right nucleose your energy supplier. Switzing to a supplier is not realizing and you level the option of measuring with you will be the option of the same of the supplier is near the switch to tight for you wish to reaso the switch to tighting Power & Casic?"	Oyleus	Lauren Bringle	1986
	Update 30.1.15 "As a customer of illuffity name electricil and illuffity name quely published the right to choose your energy explore. Summing as supplier is not maintainly afth you have the option at making afth you will be for you wish to make the summing afth you wish to make the summing afth you wish to make the summing afth you.			
8/3/3921	replacement of the control of manufactury and your have the option of minuming with your willby the you wish to make the switch to Spring Power & Cac?*	Orpheus	Lauren Bringle	190%
8/0/0021	Figure 21. In You have from 25 Cash. Back on the supply portion after 12 convention active deling matter. Do you agree? Diede: 10.1.7 "Do you agree to the terms of service as remembered with you by the expresentative boday?"	Orpheus	Lauren Bringle	190%
11/16/2021	Interest to the state of the st		Stayron	20202
	Delend 1s.1.1 "Under the Spring Guard product pour first morets rule for gas supply is (productive). Some supply (in (productive) god (par (productive) god (productive) god (producti			
11/14/0021	which continues into successor 34 months. terms. There is no early termination too. Bo you under cand and agree? * Debted 23.1.1 "There is no monthly too for the		Stayton	20202
	believe and agreement of the property of the form the believe and a coding protection plan from our partner chain Hern Services. If you choose ha our this protection plan, a end-activitie of trots out this protection plan, a end-activitie of trots out this protection plan, a end-activitie of trots sould take some of the source-out "whether your AC or houting system needs to see required or replaned. Ou you understand and agreed".			
11/14/2021	reguland or replaced. Do you understand and agree?"  Deliced 2s. 1.1 "Did the makering.		StayYon	20202
	Dated 32 1.1 "Dat The Hasheding impressibilities in view in the Colonizat and Contract Seaming view, indeplicable you with Twin-Southwest, indeplicable 3 Mobile of Contract Seaming view, indeplicable 3 Mobile of Contract Seaming view in Proposition Product Contract Seaming view in Proposition Product Seaming Seaming view in Proceedings of Seaming Seaming view in pure, and produced you will have a Seaming view in you, and produced you will have a Seaming view in you, and produced you will have a Seaming view in you, and you will have a Seaming view in you, and you will have a Seaming view in you, and you will have a Seaming view in you.			
11/14/2021	Laber, and Springs Customer Support certain information** Deleted 27.1.1 "bid the marketing representative review the Contract and		StayYon	20202
11/14/2021	Contract Summary with you, and provide you with Shee-Societies, along with a Sobble of Carcellation and Spring's Cudomer Support contact Information?*		Stayton	20262
	Debted 28.1.1 "Did you agree and understand that this vertication is considered your authorization to the terms of works as travered with you by the Spring Power & Cas. representation on [ISSE]"?			
	the account holder, and you authorize fighting. Power and Can to be your energy supplier. It.		Sertion	2002
	Optional surpring verticing for 10.1.1 Year initial price for electricity supply sensor is glandactiviting amount electricity glandactivaminary electricity per			
11/14/2021	that connect: Updated unpring verbage for 10.1.1 "Your letter price for electricity upply sensor is (productionally promote electricity) (productionally electricity) per (productionally electricity) for part first billing opto auditorisation will say those south to- motest. This is a south to-incomity species until candidate. There is no easily termination to, to pour understand?"		Staywan	2032
	Updated sulpting withings for 11.1.1 "Your initial price for gas supply windows. (production around specify productions and proposed contempting parties for first billing cycle and theretize and any form possible month in the production and the south or leave that any form possible month in its a profession could consider their excellent three is not easily immission from it.			
11/14/2021	gloodschamming gad per gloodscham gelijf for plur first billing cycle and the rather will sary from month-co-month. this is a month-to-month agreement until cancelled. There is no early tremination five.		Staywan	2032
	Optioned surprise; verticage for 14.5.1.1 "These are sign particled country or companied for the Children's Apply from the Propiete supple surprise; Apply from the Propiete supple vertical to the set for these prompt extensions to have the controlled on the Epith substantial product product in our of more for product insert, promote place (Section 19) (S			
	Shopercensed-field bec Shopercens necess and Shopercensed necess bec Shopercensed necess bec in the second security of second necess of			
11/16/2021	general aim grights the first month and themather it will vary month to month for the sistal flem of the months and then area successes terms of the months. You may cancel at any time without a fire. Do you agree!"		Stayton	20202
	Optioned scripting verticing for 16.1.1 "There are no guaranteed swings as compared to the Utility's Supply Seniors and the price may be			
	And gifter without A fee to go paragree?  I produced systeply everlape 17: 13.1. "There are no journal of the read of the produced of the prod			
	genelact little, amount god) genelact currency god) per genelact and gody for the first month and thereafter in with vary month to month for the lotted firms of the months and then amo			
11/14/2021	successed to months. You may cancel at any time without a time. Do you agree?" Updated surpring vertiage for 17.1.1 "there are no guaranteed savings as compared to the		Stayton	20262
11/16/2021	Utility's Supply Service. Do you understand and agree?" Updated scripting verbidge for 20.1.1 "As part.		StayYon	2032
	Optioned uniquely wellings for 20.11 Ye pair.  If prong leader you may receive assisting hard other homes pair sections assisting hard other homes pair sections. Yellow hard you will never be a section of the con- traction of the contraction of the con- homes are desirable, sections and  the contraction of the contraction of the con- ditional to the contraction of the contraction of the con- ditional to the contraction of the contraction of the con- ditional to the contraction of the contraction of the con- ditional to the contraction of the contraction of the con- traction of the contraction of the contraction of the con- traction of the contraction of the contraction of the con- traction of the contraction of the contraction of the con-  section of the contraction of the contraction of the con-  section of the contraction of the contraction of the con-  section of the			
	there are limitations, exclusions and deductions that are outlined within the terms and conditions, along with any applicable-claim caps. And, if for any rescale you're not carbotic caps.			
15/16/5521	to goal with a surface representation agent, can you surface that you are the homeower or have surface that you are the homeower or have surecord.		Stayron	20262
	Walkers outpring writings to \$2.7.1.1.7% just of programs of the \$2.7.1.1.7% get a dispress outpring writings to \$2.7.1.1.7% just of programs of the \$2.7.1.1.7% just of the \$2.7.1.7% just of the			
	serions literature. The relaying you are related a serions little from Chich Home Service Like most awarrantee, there are limitations, exchange and deduction that are surtised within the terms and conditions, along with any			
	approader claim caps. And, if for any major yourse not cataloge with the Condition vision, just call 864 427 4613 or great with a suddomer whose appet. Can you cantiful that you are the formounter or flaim consent from factors—			
11/16/0021	to exist for sub-unvisor?" Optimed unipring vertiage for 27.1.1 "As a surcomer of your utility company, you have a right to choose a supplier. Do you voluntarily		ShayYom	20262
11/14/2021	www.running.com/com/com/com/com/com/com/com/com/com/		Stayton	20202
	Administration of the property			
11/16/2021			Stayton	20202
11/14/2021	provide you with a cancellation number. Bo you understand?* Updated scripting verbage for 30.1.1 "You have shown 31. Cash Back on the supply portion. What 11 connection and the supply portion.		ShayYon	20202
15/16/0021	— or service the active billing match. Do you agree? Updated corpting verbage for 21.1.1 "You have also choose the Ecopoli Investor on the supply portion of your bill that is credited at the first."		StayYon	20262
11/16/2021 11/16/2021	325 and then SIX increments thereafter. Can you confirm? Updated suppling verbage for 32.1.1 "There is no semination fee."		StayNon StayNon	20262 20262
	Epidanid unpologi verbage for \$1.1.1 "There is no termination for You will receive Googlid Breards. Johnston (programm which you will accumulate \$15000 fileworks (bottom is your Grogotti accumunt each month."			
11/14/2021	Ecogold account each month?  Updated corporing verticipe for 28.1.1 "Did you agree and understand that this vertication is considered your authorization to the trens of sunch as it released with you by the Spring Power & Class representation on (Date of Thry).		May Youn	20262
			ShayYon	20202
	Optimized surjecting versionage for 28.5.1.7 Thy servicining with 18.5.1.7 Thy servicining with 18.5.1.5 Thy servicining with 18.5.1.5 The service of Logical Securities 2.5 Developed 2.5 The servicine 2.5 Developed 2.5 Develop			
	NOW MEMINSHIP, with the program (LTLET's LTCT) will call read your meter and provide you with emergency assistance just like they have and you will continue to receive are bill every receive any listing.			
	have Your entitletion with Spring Power & Car Ecompision Your verification number is [CDN/RMATICS NEAMER]. Thank you and sentone to Spring Power & Cas as your Electric Forestroom with **		Sec.	***
1714/2021			Jane 1980	